

# KONFERENCIA CESTY K UKONČOVANIU BEZDOMOVECTVA

BRATISLAVA, 6. a 7. jún 2019



Operačný program  
**Efektívna  
verejná správa**



**Európska únia**  
Európsky sociálny fond

# Hello Bratislava!

We are Tessa & Viola  
Housing First Amsterdam



# What does Housing First mean to me?



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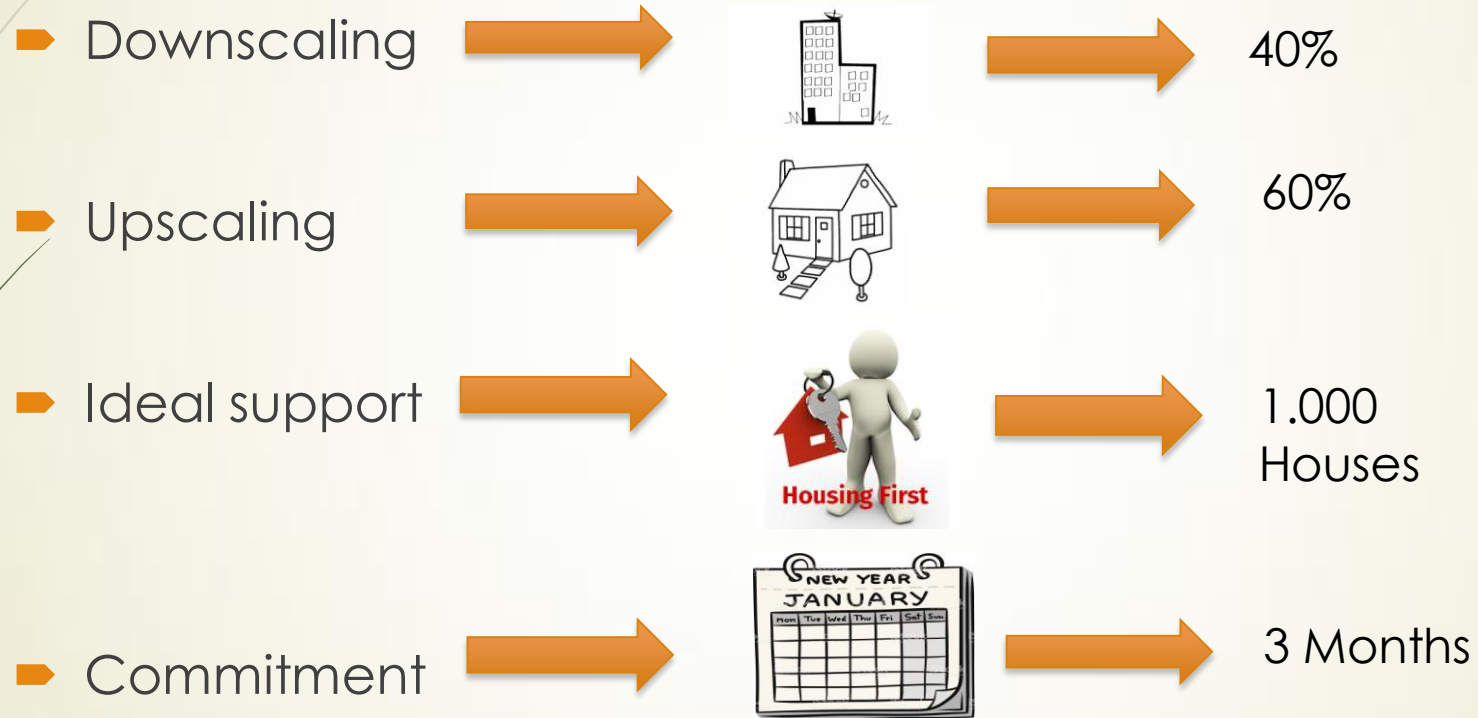


# Housing First since 2006



2016 - 2020

# Program attention Vulnerable civilians



# From the street to a perspective

- First contact
- Inventarisation through city council
- Professional research / diagnostic
- Multidisciplenair meeting attended by professionals with specialised background
- Client added on a specific waiting list that suits his / her needs
- Maintaining contact while on the waiting list



# From perspective to a home

- ▶ Intake Discus / motivation leading
- ▶ Waiting list Discus maximum three months
- ▶ Monthly contact face to face (financially unsupported)
- ▶ Matching through profiles
- ▶ Surprise moment / Take off to a new life
- ▶ First month / basic needs:
  - ▶ Signing contract care provider
  - ▶ Meeting your new social worker
  - ▶ Decorating the house to living standard
  - ▶ Secure financial needs and payments





# Housing First Methodolgy



Pay the rent

Accept  
support

No  
disturbance

# Nuisance

Ten work principles

Controlled Nuisance  
(Transparency)

Shared responsibility

Clear agreements

An effective  
Nuisance protocol



## Content of social work

- Carefully chosen team of social workers (max 10 in a team)
- Weekly teammeeting
- Caseload based on your profile
- Multidisciplinair individual-case meeting
- Tailormade approach towards clients
- Strength based methodology
- Eight principles according to Housing First
- It can also be different

